



Success is Always Worth Celebrating

IMS Student of the Year 2020.



The IMS Student of the Year for 2020 is Hugh Wright from Tesco Stores Ltd.

The annual event to celebrate the IMS Student of the Year took place in February, this time without the physical presence of the winning students and their managers at the Scott-Grant training centre in Manchester. Instead, because of the COVID restrictions a virtual presentation was held, managed on behalf of the Institute by Managing Director Richard Taylor.

In his opening remarks, Richard observed how delegates during 2020 had come from a range of sectors, despite the postponement of a number of courses for a few months: major supermarkets, online channels, distribution centres, government agencies, mail and parcels, automotive, aerospace, food, furniture, engineering, electronics, garments, PPE, refrigeration and trade unions.

“It has been a disruptive year for everyone but in the months we were able to deliver training either in our newly refitted rooms or in-company, there was still convincing evidence that the need for the course content of the IMS Certificate is valued and appreciated in all industrial and commercial organisations, with little exception. It is always worth celebrating success and this year, maybe more than others, it is especially important.”

It was a pleasure to welcome the winner and three runners-up along with their respective managers via the online ClickMeeting facility. Scott-Grant senior instructors, Steve Heathcote and Ian Winstanley, were also there to make the presentations, though Steve Royle was away delivering IMS modules at an in-company location. All the framed certificates and gifts were later sent off to the winners.

Hugh Wright: Tesco

The IMS Student of the Year for 2020 is Hugh Wright from Tesco Stores Ltd. After graduating in Business Management in 2018, Hugh had joined Tesco’s productivity team in a support role before being recruited to the Industrial Engineering department. “I thoroughly enjoyed the four week course; I think my favourite module was the third week studying method and process improvement which makes you think in a more structured and logical way – that really appealed to me. We

process map all the routines in the stores,” Hugh said. Now a Retail Industrial Engineer, Hugh is booked on the next MOST® course with Scott-Grant and is looking forward to learning again with people from different business sectors. His manager, Lead Industrial Engineer Keith Robbins, was delighted at Hugh’s success – though not surprised. He reflected, “Hugh applied himself totally to the course content and he related to it very well. When I recruited him a year or so ago, his potential for success was quite evident.” Instructor Steve Heathcote presented Hugh with a certificate and cheque from the Institute, along with their specially engraved glass award, and with a certificate and gift from Scott-Grant.

Jack White: Nissan

After four years studying for a degree in Mechanical Engineering, graduate Jack White joined Nissan Manufacturing UK Limited in the North East, initially on the shop floor for three months before applying for an industrial engineering role. “This is right up my street. I’m a numbers person and I’m tailored to being efficient so I particularly enjoyed the Certificate course and the learning experience that Steve Heathcote gave. Fortunately I’ve got lots of experienced colleagues around me so I’m well supported and my work is very enjoyable.” His manager, Senior IE George Addicott commented, “We could see Jack’s potential when he was considered for the IE role so we were quick to snap him up. It’s great that he’s keeping up the tradition of representing Nissan in the winners’ line-up!”

Conor O’Neill: Valuation Office Agency

Another runner-up is politics graduate Conor O’Neill, who joined the government agency two years ago in an administrative role before being recruited by Andrew Hurdley to join the Cost Analyst team. This necessitated studying for the IMS Certificate which Conor found very enlightening. “I slipped back easily into learning mode and very much enjoyed the four weeks. Steve Royle was my instructor and he was excellent. I look forward to applying everything I learned,” he said.

Nabila Hussain: Harrison Spinks

The luxury bed manufacturer, Harrison Spinks, recruited Nabila Hussain a year ago to join the company’s IE department and she immediately came to Scott-Grant to study for the IMS Certificate which, as a runner up to the Student of the Year, shows she passed with flying colours. Presenting her certificate, instructor Ian Winstanley expressed his delight at her success, “I hope this proves that your own doubt was unfounded and you can enjoy your success.” Nabila’s new line manager, Dave Garbett was himself delighted. “I’ve had her reporting to me for just two weeks and already we’re winning awards!” he beamed.

An additional cause for celebration

Richard Taylor said that the standard of the four winning students was as high as any previous year, so they were all to be acknowledged and congratulated for their significant achievement. He then turned his attention to each of

their managers. All four of them had completed the IMS Certificate in previous years: Keith Robbins (Tesco) in 2012, George Addicott (Nissan) in 2016, Andrew Hurdley (VOA) in 2013 and Dave Garbett (Harrison Spinks) in 2011. They had all progressed since then, and stayed with the same employer, so to mark this achievement he told them a gift was on its way to each of them from Scott-Grant.

The managers were unanimous in their conviction that the IMS Certificate is the ideal start for those involved in improving productivity. Keith Robbins’ comments were typical, “The IMS Certificate gives a great grounding in productivity principles and sets students in good stead for their whole business life.”



Student of the Year

We are delighted to recognise the outstanding achievement of these people in attaining the best results of all delegates who completed the IMS Certificate course that year.

2020	Hugh Wright	Tesco Stores Limited
2019	Laura Taylor	Jaguar Land Rover Limited
2018	Richard Clamp	Asda Stores plc
2017	Rachel Pallan	Nissan Motor Manufacturing (UK) Limited
2016	Daniel Eales	Next Distribution Limited
2015	Alison Fox Paul McCaffery	Valuation Office Agency Crown Office and Procurement Fiscal Service (COPFS)
2014	Rachel Jinks	Tesco Stores Limited
2013	Amanda Cadwallader Lynda Howarth	USDAW Littlewoods Clearance
2012	Jackie MacMillan	J D Williams Group
2011	Andrew Denton	Shop Direct Group
2010	Steven Moody	Asda Limited
2009	Simon Wadsworth	Waitrose Limited



The Award Board in Scott-Grant’s reception area.

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